



# Queens Link Technology Inc. Business Customer Application Form

 New Customer

 Customer Record Update

*To be filled out by the Applicant / Customer*

Date Signed:

### Basic Information

Registered Business Name:		Main Telephone / Trunkline:	
Store/Shop/Outlet Name/Trade Name (if applicable)		Website:	Email Address:
Former Corporate Name:			
Business Address:			
Billing Address: (if different from Business Address:)			
Business Ownership:		<input type="checkbox"/> Private	<input type="checkbox"/> Government
Tax Profile:		<input type="checkbox"/> VAT Exempt/Zero-Rated	<input type="checkbox"/> VAT-Registered
SEC Registration No./DTI Business Name No.:		Company TIN:	
Industry Type:			

### Planned Application Type

Package	Burst Speed	Monthly Charge	One Time Charge	Contract Term	Inclusions
SME REGULAR	<input type="checkbox"/> Up to 300 Mbps	Php 2,999.00 VAT Inc.	Php 5,000.00 - VAT Inc.	2 year / 24 Months	<ul style="list-style-type: none"> <li>With unlimited data allocation</li> <li>Symmetrical Connection (equal up/down speed)</li> </ul>
	<input type="checkbox"/> Up to 500 Mbps	Php 4,599.00 VAT Inc.			
SME PLUS	<input type="checkbox"/> Up to 300 Mbps	Php 8,500.00 VAT Inc.			
	<input type="checkbox"/> Up to 500 Mbps	Php 12,500.00 VAT Inc.			

### Optional Premium Add-ons

 1 - (Static IP) + Php 450.00/mo.

All rate is quoted VAT-Inclusive

The above-mentioned internet packages are subject to facility availability.

Fiber-base burst/download speed is a minimum of 30% of subscribed speed at 80% service reliability where available.

### Authorized Billing Contact/s (eSOA Recipient/s)

#### Authorized Signatory Information

Name/s	Contact Number/s	Email Address

#### ID Presented:

 PRC License ID No \_\_\_\_\_  Passport ID No \_\_\_\_\_  Others (please specify):

 Driver's License ID No \_\_\_\_\_  SSS / GSIS ID No \_\_\_\_\_

#### REQUIREMENTS:

**Sole Proprietorship**  
 Business Permit  
 DTI Permit  
 Valid ID

**Corporation**  
 SEC Regis  
 Secretary Cert.  
 Valid ID

**Partnership**  
 Business Permit  
 DTI Permit  
 Valid ID  
 (Notarized Authority  
 from Partners)

**Cooperatives**  
 Business Permit  
 Valid ID  
 Board Resolution  
 CDA Cert

**Government**  
 Valid ID  
 Appointment Paper  
 Cert. of Fund Allocation

#### INSTALLATION PACKAGE:

 Free CPE-Router  
 Free 100 meter Fiber Optic Cable  
 Internet Service Plan  
 Ready to Install

### ORGANIZATION DATA

Type of Business:	<input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Partnership <input type="checkbox"/> Corporation <input type="checkbox"/> Cooperative <input type="checkbox"/> Government				
	Agency/Office <input type="checkbox"/> Non-Profit Organization <input type="checkbox"/> Others (please specify):				
Date of Registration:	No. of Employees:				
<b>For CORPORATION: AUTHORIZED REPRESENTATIVE(S) / KEY OFFICER(S)</b>					
Name		Designation		Contact Number(s)	Email Address (es)
<b>For PARTNERSHIP - AUTHORIZED PARTNER(S)</b>					
Name		Designation		Contact Number(s)	Email Address (es)

**For SOLE PROPRIETORSHIP – BUSINESS OWNER**

<i>Name of Owner:</i>		<i>Date of Birth:</i>	
<i>Home Address:</i>			
<i>Personal TIN No.</i>		<i>Telephone No.</i>	
<i>Email Address:</i>		<i>Mobile No.</i>	

**Brief description and/or landmarks near your location**

**Additional Notes**

**Customer Conforms**

I hereby declare that all the information I have provided in this application form is true and correct to the best of my knowledge. I authorize **QUEENS LINK TECHNOLOGY INC.** to verify the information from any relevant source it deems necessary in relation to this application.

I also acknowledge that I have read, understood, and agreed to the Terms and Conditions governing the use of Queens Link Technology Inc company's internet services. I understand that any false statement or misrepresentation may be grounds for rejection of this application or termination of service.

By signing below, I confirm my acceptance of the Terms and Conditions and authorize Queens Link Technology Inc. company to process this application accordingly.

Authorized Signatory (Printed Name over Signature)	Designation	Date
<b>WITNESS:</b>		
Name of Witness (Printed Name over Signature)	Designation	Date

Contact us:                      09624627136                      |                      [www.facebook.com/QueensLinkTechnology/](http://www.facebook.com/QueensLinkTechnology/)

# Queens Link Technology Terms and Conditions of Internet Agreement

## SUBSCRIPTION AGREEMENT FOR SME INTERNET SERVICES

This Subscription Agreement (the "Agreement") is entered into by and between Queen's Link Technology (QLT) and \_\_\_\_\_ (the "SUBSCRIBER"), a business entity availing of the **SME PLUS** internet plan. This Agreement is made specifically for **Small and Medium Enterprises (SMEs)** under the **SME PLUS** tier, and is governed by the following terms and conditions:

This SME PLUS plan includes enhanced internet bandwidth and allows authorized **reselling or extension of service** as specified in this Agreement. The SUBSCRIBER agrees to comply with all technical, financial, and legal obligations set forth herein.

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## DEFINITION OF TERMS

Unless the context indicates otherwise, the following terms used in this agreement are defined as follows:

- **"SME"** refers to Small and Medium Enterprises, including but not limited to, business establishments, shops, offices, or other non-residential entities availing of QLT's business-class internet services.
- **"SME PLUS"** refers to an upgraded internet service plan designed for SMEs that require stronger bandwidth and the ability to resell or extend internet service to their tenants, sub-offices, or customers, subject to QLT's policies and technical guidelines.

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## ONE-TIME CHARGE

1. The SUBSCRIBER shall pay a **one-time charge of FIVE THOUSAND PESOS (Php 5,000.00), VAT inclusive**, upon subscription and activation of the SME REGULAR plan. This charge is separate from any recurring monthly fees and is non-refundable once installation has been completed.
2. This one-time includes the following:
  - Installation and setup of internet services at the SUBSCRIBER's business location.
  - Provision of one (1) business-grade router, which shall remain the property of QLT. The router must

be returned in good working condition upon contract termination or disconnection.

- Up to 100 meters of standard fiber-optic cable, free of charge, to connect the QLT network to the SUBSCRIBER's premises.
3. **Excess Fiber Cable:** Any fiber-optic cable required beyond the initial 100 meters shall be charged to the SUBSCRIBER at a rate of **SIX PESOS (Php 6.00)** per additional meter. The final cost for excess cable shall be determined and confirmed during the site survey or installation process.
  4. This plan includes a **mandatory 24-month (2-year) lock-in period**, during which the SUBSCRIBER agrees to maintain their subscription. Early termination within this period may incur additional charges as specified under the contract's Termination Clause.
  5. Installation of the SME PLUS plan is subject to technical feasibility. QLT reserves the right to cancel or reschedule the installation if the service cannot be delivered to the requested location due to physical, technical, or environmental constraints.
  6. In the event of contract termination, service relocation, or non-renewal:
    - The SUBSCRIBER must return the business-grade router and any other QLT-provided equipment in good condition.
    - Failure to return the equipment may result in additional charges, as outlined in the Equipment Warranty and Replacement Policy.

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## PRE-TERMINATION OF THE CONTRACT

In the event that the SUBSCRIBER cancels the contract prior to the expiration of the agreed 24-month lock-in period, and such cancellation is without fault on the part of QLT, the following conditions shall apply:

1. The SUBSCRIBER must submit a written notice of termination at least sixty (**60**) **calendar days** before the intended date of disconnection. The notice must state the reason(s) for the termination request and

Subscriber Signature: \_\_\_\_\_

Name over printed Signature

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be addressed to QLT through official communication channels.

2. A pre-termination charge shall apply and will be equivalent to 100% of the Monthly Recurring Charge (MRC) for the entire remaining duration of the contract. This charge is imposed to recover the cost of installation, equipment, service provisioning, and administrative expenses incurred by QLT.

3. The total pre-termination fee shall be computed using the following formula:

$$\text{Pre-Termination Fee} = \text{Monthly Subscription Fee} \times \text{Number of Remaining Months in the Contract}$$

Example Calculation:

- Monthly Fee: Php 8,500.00
- Remaining Contract Term: 3 months
- Total Pre-Termination Fee:  $\text{Php } 8,500 \times 3 = \text{Php } 25,500.00$

4. The SUBSCRIBER agrees to settle the pre-termination fee within fifteen (15) days from the effective date of disconnection. Failure to pay may result in legal action or the involvement of a collection agency.
5. QLT reserves the right to withhold issuance of a clearance or final billing statement until full settlement of all outstanding balances, including pre-termination fees.

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## PAYMENT TERMS

The SUBSCRIBER shall pay to QLT the applicable fees and charges for the Internet services provided under the SME REGULAR plan, as specified in the subscription form and in accordance with the following terms:

1. Monthly billing for the SME PLUS plan shall commence on the date of successful installation and activation of the internet service.
2. A billing notice or Statement of Account (SOA) will be sent to the SUBSCRIBER via SMS, email, or through QLT's official Facebook page

(Queen's Link Technology). The SUBSCRIBER may also request a copy of the SOA through QLT's official communication channels.

3. The total monthly service fee shall be due every month on the same date as the original installation date of the service. For example, if the installation was completed on the 10th of the month, the subscriber's monthly due date shall be every 10th thereafter. A grace period of ten (10) calendar days shall be granted after the due date. Non-payment beyond this period (i.e., more than ten days past the due date) shall result in automatic service suspension until the outstanding balance is fully paid.
4. Payments shall only be made through official and authorized QLT payment channels, which may include:
  1. Online bank transfer to QLT's designated accounts;
  2. E-wallet payments such as Gcash or other officially recognized platforms by QLT;
  3. In-person payments at QLT's offices or any of its authorized branches.Payments made through unauthorized channels shall not be recognized, and QLT shall not be held liable for any resulting delays or losses.
5. The monthly recurring charge (MRC) is non-refundable and non-prorated, even in cases of intermittent or absent connection, unless an official adjustment is granted by QLT based on service-level review.
6. The SUBSCRIBER is obligated to pay the monthly service fee in full throughout the duration of the contract, regardless of actual usage or temporary disconnection, unless QLT gives official approval for a different arrangement.

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## AUTHORIZED INTERNET REDISTRIBUTION (SME PLUS ONLY)

1. **Permitted Reselling and Redistribution**  
The SUBSCRIBER under the SME PLUS Plan is authorized to redistribute or resell internet services within their business premises or as part of their operations, subject to the terms of this Agreement.
2. **Restrictions**  
Reselling or redistribution must:

Subscriber Signature: \_\_\_\_\_

Name over printed Signature

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- Remain within the scope approved by QLT.
  - Not cause network disruptions, service degradation, or excessive usage that negatively affects QLT's operations.
3. **Breach of Conditions**  
Any misuse or redistribution beyond agreed terms may result in:
- Suspension or termination of the service.
  - Additional fees or bandwidth restrictions.
  - Legal action if redistribution causes damages to QLT or violates applicable laws.

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## PROTECTION AGAINST DEFAMATION, FALSE CLAIMS, AND PUBLIC COMPLAINTS

The SUBSCRIBER shall refrain from posting, publishing, or spreading any defamatory, false, misleading, or damaging statements against QLT, including its employees, officers, and affiliates, on social media, online forums, websites, or any public platform.

Before making any public statement regarding concerns or complaints, the SUBSCRIBER must first reach out to QLT through its official communication channels for proper resolution.

Offenders may be held liable **under Republic Act No. 10175 (Cybercrime Prevention Act of 2012)**, which imposes a **penalty of imprisonment of at least six (6) years** or as prescribed by law.

QLT reserves the right to take **appropriate legal action** to protect its reputation and ensure compliance with this provision.

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## SUSPENSION OF SERVICES

QLT reserves the right to suspend or terminate the SUBSCRIBER's access to internet services under any of the following circumstances:

1. **Non-payment of fees** – Service will be suspended until the full payment of outstanding balances is received.
2. **Breach of contract** – If the SUBSCRIBER violates any provision of this agreement,

the suspension will remain in effect until the issue is fully resolved to QLT's satisfaction.

3. **Technical issues beyond QLT's control** – If a suspension is required due to unforeseen technical difficulties, QLT will make reasonable efforts to resolve the issue and restore service as quickly as possible.
4. **Interference with QLT services** – If the SUBSCRIBER's equipment, software, or online activities disrupt QLT's services, access will be suspended until the issue is properly addressed.
5. **Other agreed-upon grounds** – Service may also be suspended for any other reason mutually agreed upon by both parties during the term of this contract.

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## EQUIPMENT WARRANTY AND REPLACEMENT POLICY

1. Free Replacement for Defective Equipment
  - If the internet equipment, including the **router or fiber-optic cable**, is found to be defective **due to normal wear and tear**, QLT shall replace it **free of charge**, provided that the SUBSCRIBER is under a **valid contract** that includes free equipment (e.g., a **two-year contract** with free router and 100 meters of fiber optic cable).
2. Exclusions from Free Replacement
  - If the damage is caused by the SUBSCRIBER's negligence, misuse, intentional destruction, or unauthorized tampering, the SUBSCRIBER shall be fully responsible for the replacement cost.
3. Official Equipment
  - The fiber-optic cable provided by QLT is standard fiber-optic cable, which shall be installed and maintained by QLT's authorized technicians only.

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## SUBSCRIBER USAGE

The SUBSCRIBER may use the QLT SME REGULAR PLAN internet service for lawful business or

Subscriber Signature: \_\_\_\_\_

Name over printed Signature

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operational purposes only, as allowed under this agreement. Use of the service must comply with all applicable Philippine laws and QLT's policies.

Prohibited activities include, but are not limited to:

- Sharing or distributing or reselling illegal or unauthorized content
- Transmitting copyrighted materials without proper authorization
- Sending, storing or redistributing content deemed threatening, obscene, or in violation of trade secrets, privacy, or other applicable laws

The SUBSCRIBER agrees to indemnify and hold QLT, its directors, employees, and agents harmless from any claims, damages, or liabilities arising from the SUBSCRIBER's use, redistribution, or misuse of the internet service.

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## DATA TRANSFER

QLT does not monitor, control, or take responsibility for the content of any data, files, or information transmitted or accessed by the SUBSCRIBER through the SME PLUS PLAN. The SUBSCRIBER assumes full responsibility for all activities and data transfers made using the service.

QLT shall not be held liable for any damages, losses, or liabilities arising from the SUBSCRIBER's internet use, including but not limited to exposure to harmful, offensive, or illegal content.

However, QLT reserves the right to manage network traffic, limit access, or regulate data usage in order to:

- Ensure fair and proper use across all subscribers,
- Maintain good service quality and reliability,
- Follow legal and regulatory requirements, and
- Enforce the terms of this agreement

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## WARRANTIES

QLT provides the SME PLUS PLAN internet service on an "as is" and "as available" basis. QLT does not

guarantee that the service will always be available, fast, or free from interruptions.

The SUBSCRIBER understands that slowdowns, service disruptions, or connection issues may happen due to reasons beyond QLT's control—such as network congestion, technical issues, or problems with third-party providers.

To the fullest extent allowed by law, QLT makes no express or implied warranties, including:

- Merchantability – The service is not guaranteed to meet a particular quality standard.
- Fitness for a Particular Purpose – QLT does not guarantee that the service will fit the SUBSCRIBER's specific business needs.
- Non-Infringement – QLT is not liable for any third-party content accessed through its internet service.

The SUBSCRIBER agrees to use the service at their own risk and takes full responsibility for how it is used.

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## DISCLAIMER OF LIABILITY

QLT shall not be held responsible for any damage, loss, or inconvenience that the SUBSCRIBER may experience due to the use or unavailability of QLT's internet service. This includes, but is not limited to:

- Loss of data, revenue, business opportunities, or profits arising from service delays, failures, or interruptions.
- Missed or incorrect delivery of data or service due to technical issues, routine maintenance, or third-party disruptions;
- Security breaches, malware, or cyber threats affecting the SUBSCRIBER's devices or data.
- Any direct, indirect, incidental, special, or consequential damages, even if QLT was advised of such possibilities.

The SUBSCRIBER agrees that QLT's liability for any service issues is limited, and QLT will not be responsible for any losses or damages beyond what is allowed by applicable laws or regulations.

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## TRANSFERABILITY

Subscriber Signature: \_\_\_\_\_

Name over printed Signature

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1. The SUBSCRIBER's right to use QLT HOME FIBER services is personal and cannot be transferred to another person or entity without prior written approval from QLT.
2. Any transfer or assignment of the service without QLT's authorization will result in immediate termination of the subscription contract.

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## SUBSCRIBER OBLIGATIONS

1. The SUBSCRIBER must provide the necessary equipment for Internet access, as specified by QLT.
2. The SUBSCRIBER must adhere to QLT's requirements regarding service access and equipment usage.

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By signing below, the authorized representative of the SUBSCRIBER (Business Entity) certifies that the information provided is true and correct. The SUBSCRIBER acknowledges that they have read, understood, and agree to be bound by the terms and conditions stated in this SME PLUS PLAN Agreement, including any applicable future amendments issued by Queen's Link Technology.

### For the Subscriber (Business/Company Name):

Authorized Representative Name &

Signature: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

### For Queen's Link Technology:

Authorized Representative Name &

Signature: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

Subscriber Signature: \_\_\_\_\_

Name over printed Signature